Step Up For Students



Summer Edition Office Hours July 18th, 2024

Paula Nelson, Ed.S., Vice President, Community Relations Ronda Dry, Ed.D., Senior Director, Community Relations David Heroux, Director, Community Relations Jamila Wiltshire, Assistant Director

AGENDA

- Welcome
- Communications
- Scholarship Information
- Funding Updates & Timeline for Future Quarter Payments
- Schools: Submitting Tuition & Fee Invoices for Approval
- Closing







Next FTC/FES-EO Enrollment Deadline:

Friday, July 26 at 8 p.m. ET

Dear Step Up Partner School,

As a reminder, FTC/FES-EO students who were not enrolled by June 30 must be enrolled in EMA by **8 p.m. ET on Friday, July 26** to be available for review for the second round of first-quarter funding.

This is a two-step process! Both steps must be completed by this deadline.

Subject: Next FTC/FES-EO Enrollment Deadline is July 26, 2024!

Date: July 18, 2024



Dear Step Up Partner School,

Step Up For Students is committed to resolving outstanding 2023-24 funding issues as quickly as possible.

Please be advised that some invoices for students benefiting from the Family Empowerment Scholarship for Students with Unique Abilities (FES-UA) program were recently generated in error.

Yesterday, Step Up removed <u>all</u> FES-UA tuition and fee invoices generated on July 8, 2024, including approved and in-process invoices, meaning they should no longer appear on your "Billing" tab.

Over the coming weeks, some schools will see corrected invoices generated. Please monitor your EMA account during this time.

- If all of your FES-UA students are fully paid for the 2023-24 school year, no additional invoices will be generated at this time and no further action is needed from your school.
- If, however, a corrected 2023-24 invoice is generated for an FES-UA student in the coming weeks, please approve, edit, or decline the corrected invoice as appropriate.

We understand this has caused confusion and sincerely apologize for any extra work this has caused your staff as they reviewed and reconciled the invoices generated on July 8.

Questions?

Chat with a live agent at <u>www.sufs.org</u>. Please <u>click here</u> to view our contact information.

Subject: 2023-24 FES-UA Invoice Update **Date:** Coming to your inbox soon!



Scholarship Information, Funding Updates and Timeline for Future Quarter Payments

2024-25 Scholarship Updates

FES-EO and FTC Students on Applications: 323,702 Total Students Awarded: 311,621

PEP

2023-24 20K Students 2024-25 60K Students Applications: 54,195 Awarded: 50,368

FES-UA Students on Applications: 110,897 Total Students Awarded: 104,094



Steps to Enrollment with SUFS

Where is your school in this process?





School Tuition and Fees (T&F) should be entered now and verified by SUFS. Once you submit maximum schedules and enroll students, those schedules will be locked. You <u>CAN</u> add additional schedules at a lower amount, but you can't change the maximum schedules.

Once you submit your Tuition and Fees (T&F) and are DOE Compliant, you can start enrolling students in EMA.

GOOD NEWS! 2289 out of 2656 schools are all verified and enrolling!!!

Tuition & Fees Reminders

Tuition and fees required for enrollment at an eligible private school are covered by the FESEO/FTC Scholarship.

Eligible Fees

- Application Fees (payable in the Fiscal Year preceding the academic year)
- Registration Fees (payable in the Fiscal Year preceding the academic year)
- Uniform Fees (basic uniform pieces purchased from a school-required vendor; shoes and accessories are not eligible)
- o Book Fees
- o Technology Fees
- o Test Fees
- Athletics and Club Fees
- Graduation Fees

Tuition & Fees Reminders

You can help us review your tuition & fees expeditiously by being mindful of the following:

Ineligible Tuition Rates

- \circ Online Tuition Rates
- Umbrella Tuition Rate
- Homeschool Tuition Rate
- Tuition for other locations or other program names

Ineligible Fees

- \circ Lunch/Food
- \circ Aftercare
- Fundraising/Events
- \circ Annual Funds
- Giving Funds/Building Funds
- \circ Therapies
- o "Scholarship Fees"
- $\circ~$ Optional Fees

FES-UA students are eligible for preschool enrollment (3-5 years old).

Enrollment – Funding – Payment Process



The school submits the enrollment request, and the guardian approves it. Eligible students are placed into a file and presented for funding. FES-EO students must have a completed enrollment to appear on the file.





(This step pertains to FES programs)



Step Up For Students funds student accounts; school invoices are generated in EMA for schools and guardians to approve.

T&F payment made within 7 business days of BOTH school and guardian approval.

Quarter 1

FIRST Q1 ENROLLMENT DEADLINES AND PAYMENTS

- Student Enrollment Deadline: June 28^{th,}2024.
- FLDOE send funds to SFO: August 1, 2024.
 - Once student is funded, SFO reconciles & places funds in student account
- Invoice is created in EMA for school approval and then parent approval.
- Payments can only be made after both parent and school have approved an invoice.
- SFO must initiate payment to school by 7 business days <u>from parent</u> <u>approval</u>
- Payment takes approx. 3-5 days for ACH transfer once initiated.

Quarter 1

SECOND Q1 ENROLLMENT DEADLINE & PAYMENTS

- Student Enrollment Deadline: July 26th, 2024.
- SFO submits FES eligible students to DOE.
- FLDOE send funds to SFO: September 1, 2024.
 - Once student is funded, SFO reconciles & places funds in student accounts
- Invoice is created in EMA for school approval and then parent approval.
- Payments can only be made after both parent and school have approved invoices.
- SFO must initiate payment to school by 7 business days <u>from parent</u> <u>approval</u>
- Payment takes approx 3-5 days for ACH transfer once initiated

Additional Funding Dates



Important Dates to Remember

Quarter 2 November 1, 2024

Quarter 3 February 1, 2025

Quarter 4 April 1, 2025

2024 - 2025 Award Amounts



FLORIDA TAX CREDIT SCHOLARSHIP PROGRAM FAMILY EMPOWERMENT SCHOLARSHIP FOR EDUCATIONAL OPTIONS PERSONALIZED EDUCATION PROGRAM

Basic Scholarship Amounts for 2024-25

Note: The county is the one the student lives in according to their 2024-25 scholarship application.

District	Grades K-3	Grades 4-8	Grades 9-12	District	Grades K-3	Grades 4-8	Grades 9-12
Alachua	\$8,147.00	\$7,518.00	\$7,401.00	Lake	\$8,109.00	\$7,480.00	\$7,363.00
Baker	\$8,722.00	\$8,076.00	\$7,955.00	Lee	\$8,596.00	\$7,962.00	\$7,844.00
Bay	\$8,255.00	\$7,626.00	\$7,509.00	Leon	\$8,201.00	\$7,572.00	\$7,455.00
Bradford	\$8,815.00	\$8,169.00	\$8,048.00	Levy	\$8,848.00	\$8,202.00	\$8,081.00
Brevard	\$8,202.00	\$7,573.00	\$7,456.00	Liberty	\$9,200.00	\$8,554.00	\$8,433.00
Broward	\$8,310.00	\$7,665.00	\$7,545.00	Madison	\$8,684.00	\$8,038.00	\$7,917.00
Calhoun	\$9,062.00	\$8,416.00	\$8,295.00	Manatee	\$8,276.00	\$7,647.00	\$7,530.00
Charlotte	\$8,693.00	\$8,064.00	\$7,947.00	Marion	\$8,131.00	\$7,502.00	\$7,385.00
Citrus	\$8,127.00	\$7,498.00	\$7,381.00	Martin	\$8,769.00	\$8,135.00	\$8,017.00
Clay	\$8,159.00	\$7,530.00	\$7,413.00	Monroe	\$11,983.00	\$11,330.00	\$11,209.00
Collier	\$9,908.00	\$9,249.00	\$9,126.00	Nassau	\$8,553.00	\$7,924.00	\$7,807.00
Columbia	\$8,378.00	\$7,732.00	\$7,611.00	Okaloosa	\$8,294.00	\$7,665.00	\$7,548.00
Dade	\$8,467.00	\$7,824.00	\$7,705.00	Okeechobee	\$8,511.00	\$7,865.00	\$7,744.00
De Soto	\$8,692.00	\$8,046.00	\$7,925.00	Orange	\$8,264.00	\$7,629.00	\$7,511.00
Dixie	\$8,799.00	\$8,153.00	\$8,032.00	Osceola	\$8,164.00	\$7,535.00	\$7,418.00
Duval	\$8,246.00	\$7,612.00	\$7,493.00	Palm Beach	\$8,698.00	\$8,044.00	\$7,922.00
Escambia	\$8,230.00	\$7,601.00	\$7,484.00	Pasco	\$8,157.00	\$7,528.00	\$7,411.00
Flagler	\$8,067.00	\$7,438.00	\$7,321.00	Pinellas	\$8,440.00	\$7,809.00	\$7,691.00
Franklin	\$9,733.00	\$9,087.00	\$8,966.00	Polk	\$8,164.00	\$7,535.00	\$7,418.00
Gadsden	\$8,640.00	\$7,994.00	\$7,873.00	Putnam	\$8,614.00	\$7,968.00	\$7,847.00
Gilchrist	\$9,034.00	\$8,388.00	\$8,267.00	St. Johns	\$8,244.00	\$7,615.00	\$7,498.00
Glades	\$9,326.00	\$8,680.00	\$8,559.00	St. Lucie	\$8,278.00	\$7,649.00	\$7,532.00
Gulf	\$9,394.00	\$8,748.00	\$8,627.00	Santa Rosa	\$8,138.00	\$7,509.00	\$7,392.00
Hamilton	\$9,027.00	\$8,381.00	\$8,260.00	Sarasota	\$8,936.00	\$8,297.00	\$8,178.00
Hardee	\$8,433.00	\$7,787.00	\$7,666.00	Seminole	\$8,205.00	\$7,576.00	\$7,459.00
Hendry	\$8,116.00	\$7,470.00	\$7,349.00	Sumter	\$8,761.00	\$8,132.00	\$8,015.00
Hernando	\$8,112.00	\$7,483.00	\$7,366.00	Suwannee	\$8,399.00	\$7,753.00	\$7,632.00
Highlands	\$8,368.00	\$7,722.00	\$7,601.00	Taylor	\$8,667.00	\$8,021.00	\$7,900.00
Hillsborough	\$8,251.00	\$7,615.00	\$7,496.00	Union	\$8,885.00	\$8,239.00	\$8,118.00
Holmes	\$8,999.00	\$8,353.00	\$8,232.00	Volusia	\$8,067.00	\$7,438.00	\$7,321.00
Indian River	\$8,495.00	\$7,866.00	\$7,749.00	Wakulla	\$8,412.00	\$7,766.00	\$7,645.00
Jackson	\$8,745.00	\$8,099.00	\$7,978.00	Walton	\$9,878.00	\$9,249.00	\$9,132.00
Jefferson	\$10,224.00	\$9,578.00	\$9,457.00	Washington	\$9,026.00	\$8,380.00	\$8,259.00
Lafayette	\$9,126.00	\$8,480.00	\$8,359.00				

The award amounts for the 2024-2025 scholarships have been announced. For specific award amounts, please refer below.

Click on each scholarship program title below to view the associated award amounts:

Florida Tax Credit Scholarship Program, Family Empowerment Scholarship for Educational Options, and the Personalized Education Program

Family Empowerment Scholarship for Unique Abilities

True Receivables

True receivables (paid to the school but owed back to the student account) can be mailed back to:

Step Up For Students Attn: Accounts Receivable P.O. Box 54429 Jacksonville, FL 32245-4367



*Include the student's name(s), student ID #(s), and the amount per student (if multiple)

Updates 2024-2025 **Schools: Submitting Tuition** & Fee Invoices for **Approval**



Important Notice

Once Step Up receives funding, we generate the invoice for the school to approve, edit/approve, or deny.

Next, the parent/guardian will approve/deny the invoice.

Please note, schools are unable to submit an invoice for approval until the student's funds are available in EMA.





Username	Forgot Username?
Password	Forgot Password?
	Show

LOG IN

Don't have an account? Sign Up

SUFS Team Member? Sign In

Log in to your school's EMA account.

EMA	Scholarship	Portal					ł	6 8
Education Market Assistant Business Profile	Service Orders	Service Invoicing	T&F Invoicing	Reporting				
School Year Details	Tuition & F	ees Invoicing						
Enrollments	Ready To Invoid	ce (6) Denied By G	uardian (2) In Gu	ardian Review ((6)	sch studiest is still d	mailed and attending	
Service Offerings	school. You may s	elect one line at a time	or select all in the he	ader row, then	click the "Invoice" bu	tton to send to the	guardian for approva	d, jour
Service Providers	If the invoice amo You can search by	unt is incorrect, you ma y any field except dollar	ry edit the amount by r amount and date.	clicking the blu	e pencil icon. Clickin	g the red X will deli	ete the invoice.	
Nlling	School Year 20	23-2024 🖌 🔲 5	Select All			Q Search		SEARCH
	PO #	INVOICE #	STUDENT NAME	GRADE	START DATE	END DATE	INVOICE AMOUNT	
lelp	12347	12839		5	8/15/2022	8/15/2022	\$3,500.00	
	12347	12389		6	8/15/2022	8/15/2022	\$1,491.99	
	12347	12389		7	8/15/2022	8/15/2022	\$2.500.00	
	12347	12389		8	8/15/2022	8/15/2022	\$2,500.99	
	12347	12389		9	8/15/2022	8/15/2022	\$1,491.22	
	12347	12389		4	8/15/2022	8/15/2022	\$2,250.05	
				From 1 to 6	5 of 6			100 🗸
								NVOICE

Once a student has been funded, the school will receive an invoice alert. Schools can then send tuition and fee invoices generated by Step Up to guardians for approval or denial and view invoices that have been denied or are still under review by guardians.

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Business Profile	Service Orders	Service Invoicing	T&F Invoicing	Reporting				
School Year Details	Tuition & F	ees Invoicing				1	*	INT
Enrollments	Ready To Invoi	ce (6) Denied By Gr	uardian (2) In Gu	irdian Review (6)	IMA	ORTANI	10
	Please review the school. You may	E line items below for an select one line at a time	ccuracy. By completing or select all in the he	this process, y ader row, then c	ou are confirming ea tlick the "Invoice" bu	ich student s still tton to send to me	o and attending	
Service Offerings	If the involce amo	ount is incorrect, you ma	y edit the amount by	licking the blue	e pencil icon. Clicking	g the red X will del	ete the interc	
Service Providers	School Year 20	23-2024 🗸 🗌 S	Select All			Q Search		SEARCH
Billing	POB	INVOICE #	STUDENT NAME	GRADE	START DATE	END DATE	INVOICE AMOUNT	
Help	1234	128	1	5	8/15/2022	8/15/2022	\$2,500.00	00
	1234	123		6	8/15/2022	8/15/2022	\$1,491.99	×
	1234	123		7	8/15/2022	8/15/2022	\$2,500.00	
	1234	123		8	8/15/2022	8/15/2022	\$2,500.99	×
	1234	123		9	8/15/2022	8/15/2022	\$1,491.22	×
	1234	123		4	8/15/2022	8/15/2022	\$2,250.05	
				From 1 to 6	of 6			100 🗸
								-

When editing an invoice, the new amount must be lower than the original invoice amount.

Click delete.

🕸 EMA	Scholarship	Portal						6 8
Business Profile	Service Orders	Service Invoicing	T&F Invoicing	Reporting				
🛱 School Year Details	Tuition & F	ees Invoicing						
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Service Offerings	Please review the school. You may s	line items below for a elect one line at a time	ccuracy. By completin or select all in the he	ig this process, y ader row, then o	ou are confirming e :lick the "Invoice" bu	ach student is still o itton to send to the	enrolled and attendin guardian for approva	g your I.
Service Providers	If the invoice amo School Year 202	23-2024 🗸 🔲 9	ay edit the amount by Select All	clicking the blue	e pencil icon. Clickin	g the red X will del	ete the invoice.	SEARCH
General Billing	POI	INVOICE #	STUDENT NAME	GRADE	START DATE	END DATI	INVOICE AMOUNT	
) Help	123	128		5	8/15/2022	8/15/20 2	\$4,500.00	
	123	123		6	8/15/2022	8/15/2022	\$1,491.99	
	123	123		7	8/15/2022	8/15/2022	\$2,500.00	
	123.	123		8	8/15/2022	8/15/2022	\$2,500.99	×
	123	123		9	8/15/2022	8/15/2022	\$1,491.22	
	123	123		4	8/15/2022	8/15/2022	\$2,250.05	×
				From 1 to 6	of 6			100 🗸
								INVOICE

If the amount entered when editing an invoice exceeds the original invoice amount, an error message will appear stating, "You cannot increase the amount," and you will not be able to submit this invoice for approval.



To delete an invoice, click on the red 'X' next to a student's name. A window will pop up to confirm that you wish to delete the invoice.

Please note that funds from a deleted invoice will be returned to the students' Educational Savings Account (ESA).

	Scholarship	Portal					1	6
iness Profile	Service Orders	Service Invoicing	T&F Invoicing	Reporting				
nool Year Details	Tuition &	Fees Invoicing	3					
rollments	Ready To Invo	ice (6) Denied By	Guardian (2) In Gu	ardian Review ((6)			
rvice Offerings	Please review th school. You may	e line items below fo select one line at a ti	r accuracy. By completin me or select all in the h	ig this process, y eader row, then o	ou are confirming ex click the "Invoice" bu	ach student is still e tton to send to the	nrolled and attendin guardian for approva	g your L
rvice Providers	If the invoice am	ount is incorrect, you	may edit the amount by	clicking the blue	e pencil icon. Clickin	g the red X will del	ete the invoice.	
	School Year 2	023-2024 🗸 🗹	Select All			Q Search		SEARCH
lling	POI	INVOICE #	STUDENT NAME	GRADE	START DATE	END DATE	INVOICE AMOUNT	
Np	1234	1283	Jennife	5	8/15/2022	8/15/2022	\$3,500.00	
	1234	1238	Jennife	6	8/15/2022	8/15/2022	\$1,491.99	
	1234	1238	Reggie	7	8/15/2022	8/15/2022	\$2,500.00	
	1234	1238 [,]	Donna	8	8/15/2022	8/15/2022	\$2,500.99	
	1234	1238	Ronnie	9	8/15/2022	8/15/2022	\$1,491.22	
	1234	1238	Albert	4	8/15/2022	8/15/2022	\$2,250.05	
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				From 1 to 6	S of 6			100

A school may select one or multiple students to invoice by checking off the box to the left of the Purchase Order (PO) number column.

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-	IT PO F	INVOICE #	STUDENT NAME	GRADE	AMOUNT	elete the invoice.	
gal Service Providers	2 1234	986	Jenni	5	\$3.500.00		SEARCH
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	1234	986	Regg	7	\$2,500.00	\$3,500,00	20
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	123475	9-2 1238937	Albert Hayes 4	і 8	V15/2022 8/15/2022	\$2,250.05	
				1 to 6 of 6			25 •

Once your school has chosen one or more students for invoicing, a pop-up window will appear. Click 'Yes' to confirm the selected invoices, or 'No' to make further edits.



Your school has access to invoices that have been denied by a guardian, along with the reason provided. The invoice can be reduced or deleted and then sent back to the guardian.

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Business Profile	Service Citalers	Service invoicing	Tar Invoicing Mit	porting			
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Service Offerings	cla	In the meantime, you ca	guardian approves, SUF5 an view pending involces o	will be invoiced. on the "In Guardian	Review* tab.		-
記 Service Providers	Sc P0 #	INVOICE #	STUDENT NAME	GRADE	AMOUNT		SEARCH
	121	984		5	\$3,500.00	006	
S+ Billing	[121	961		6	\$1,491.99	Amount	
(3) Halo	121	981		7	\$2,500.00	No Longer Enrolled	
() Help	123	981		8	\$2,500.59	a congressione	
	121	984		9	\$1,491.22		100 🛩
	121	981		4	\$2,250.05	Contractor of the	
			NO			AL-200MI	

When resubmitting invoices previously denied by the guardian, a pop-up window will appear to confirm your submission. Select 'Yes' to proceed or 'No' if further edits are required.

B EMA	Scholarship	Portal						68
Education Market Assistant	Service Orders	Service Invoicing	T&F Invoicir	Reporting				
🛱 School Year Details	Tuition & I	ees Invoicing	9					
🞯 Enrollments	Ready To Invoi	ce (6) Denied By	y Guardian (2)	In Guardian Revie quardian.	w (6)			
Service Offerings	School Year 20)23-2024 ~	Select All			Q Search	1	SEARCH
Service Providers	PO #	INVOICE #	STUDENT NAME	GRADE	START DATE	END DATE	INVOICE AMOUNT	CONTACT
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Help	12	12	R	7	8/15/2022	8/15/2022	\$2,500.00	
	12	12	C	8	8/15/2022	8/15/2022	\$2,500.99	
	12	12	R	9	8/15/2022	8/15/2022	\$1,491.22	
	12	12	A	4	8/15/2022	8/15/2022	\$2,250.05	
				From 1	to 6 of 6			100 🗸

To access invoices pending approval or denial by the guardian, or to access guardian contact information, click the 'In Guardian Review' button under the T&F Invoicing tab.

Region 1	Karla Hernar 850-245-006	ndez 4 ndez@fidoe.org		Region 4	Jessi Edens 850-245-087 Jessica Edens	2 Øfldoe.org	and a second and a second as a
	Alachua Baker Bay Bradford Calhoun Clay Columbia Dixie Duval Escambia Flagler Franklin	Gadsden Gilchrist Gulf Hamilton Holmes Jackson Jefferson Lafayette Leon Levy Liberty Madison	Nassau Okaloosa Putnam Santa Rosa St. Johns Suwannee Taylor Union Volusia Wakulla Wakulla Wakulla Walton	Region 5	Broward Charlotte Collier DeSoto Glades Hardee Hendry Highlands Joanna Chow 850-245-068 Joanna Chow Miami - Dad	Indian River Lee Martin Monroe Okeechobee Palm Beach St. Lucie Vdhury 2 dhury@fidoe.org e	
Region 2	Duval Escambia Flagler Franklin Mellia Mcke	Leon Levy Liberty Madison nzie	Volusia Wakulla Walton Washington	Region 5	Joanna Chow 850-245-068 Joanna Chow Miami - Dad	onury 2 dhury@fidoe.org e 50-245-0902	The second se

Brevard Orange Sumter Osceola Lake Marion Seminole

Scott Earley Scott Earley@fidoe.org

Compliance Supervisor- 850-245-0650 Jackelyn Baldwin





REGIONAL MANAGERS

Region 1: Pat Fidler Region 2: Liz Heron Region 3: Amanda McCook Region 4: Kate Coughlin Region 5: Laurie Baluyot Region 6: Jonathan Cajigas Region 7: Nathan Nadeau Region 8: Ric Speigner Region 9: Stephanie Love Region 10: Melissa Jaramillo Region 11: Katie Swingle Region 12: Kristin O'Brien Region 13: Carla Justamante Region 14: Amy Allman Region 15: Sacha Walker Region 16: Gaby Citelli Region 17: Carla Hernandez Region 18: Dina Damus Region 19: Crisceli Acosta

How To Contact Us

There are 3 ways to reach us:



- Chat with a live agent at www.sufs.org
- Email us at info@sufs.org
- **Call us at (877) 735-7837**
- Service Center Hours: Monday – Friday 8:00 a.m. – 5:00 p.m. ET



OUR NEXT SUMMER EDITION OF OFFICE HOURS IS SCHEDULED FOR

July 25th,2024

REMINDER: OFFICE HOURS WILL BE CONDUCTED AT 10 AM & 1 PM

To register for future sessions, use the QR code here.